

Maintenance Repair Guide

Who to call and when

(Always call your lead driver or a member of OMT before reaching out to either company)

Merchants Fleet Management – 877-870-4999

You must provide them with our 6 digit unit number listed on the Merchants packet. NOT our unit number

When calling a shop to schedule service, please confirm that they accept Merchants before-hand.

- All PM and DOT services
- Shop recommendations
- All repairs EXCEPT for Roadside assistance (jumpstarts, batteries, tires)

Michelin OnCall – 800-847-3911

*You must provide them with the following account number when calling: **1280713***

- Roadside tire replacement or repairs
- Roadside Jumpstarts
- Roadside battery replacements

