

COMDATA[®] OnRoad Card

Empower drivers with the Comdata OnRoad Card, the trusted solution designed to do more.



Congratulations, Your Fleet is Moving to OnRoad! Here's What You Need To Know!

A Card Designed For You

The Comdata OnRoad card is the next generation Comdata fuel card combining all the great fuel management and discount administration benefits that you have today with a fee-friendly card for your drivers. The convenient dual-sided setup allows drivers to easily manage personal funds and company funds with a single card that has universal acceptance and zero fees when running debit transactions on the MasterCard Signature Debit Network.

5 Benefits Specifically For Drivers

- 1. Universal Acceptance:** More than 5 times the acceptance nationwide compared to eCash.
- 2. Fee Free Transactions:** Drivers save an average of \$.53 per transaction with the OnRoad Card
- 3. Improved ATM Network:** Access to the AllPoints and Cirrus ATM networks. Over 1 million locations nationwide.
- 4. Easy to Use:** Drivers with the OnRoad Card make 4x more purchases than drivers using eCash.
- 5. Make Everyday Purchases:** Make everyday purchases like groceries, vacations, pay bills, shop online, and so much more.

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Frequently Asked Questions

1. What is the Comdata OnRoad Card?

The OnRoad card provides drivers with the ability to manage both professional and personal funds on a single card, saving them both time and more of their hard earned money.

2. How will it help me?

There are many benefits to you for using OnRoad, such as:

- Zero transaction fees for MasterCard Signature Debit transactions.
- No need to carry cash, which is a great option if you don't have a bank account.
- Acceptance at millions of MasterCard locations nationwide.
- Ability to use personal funds as you see fit, such as buying groceries, paying bills, even purchasing big ticket items like airline tickets and travel tours.

3. How do I get one?

Your card program administrator will order your OnRoad card. Depending on your admin's preference, they may distribute the card to you or send it directly to your home address.

4. Where can I use the OnRoad Card?

Use your OnRoad Card anywhere MasterCard Signature Debit is accepted. In addition, the OnRoad Card is accepted on the Comdata Proprietary network, meaning you can conduct company purchases, such as fuel and maintenance, while still managing your personal funds.

5. What can I buy with the OnRoad Card?

The OnRoad Card can be used just like cash. Meaning you can purchase anything from office supplies, groceries, and hotels to airline tickets, haircuts, and movie streaming services.

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6. How can I check my balance?

- There are multiple ways to check your OnRoad Card's balance:
- Register for an account on Cardholder Web (www.cardholder.comdata.com).
- Download the FleetAdvance mobile app.
- Call the 1-800 number on the back of the card (this may incur a fee).

7. Can I get cash back?

No, the OnRoad Card runs like a credit card and requires no PIN at the point-of-sale, so cash back is not available. However, you can access cash at an ATM (Cirrus or Allpoint networks only) or any bank teller free of charge.

8. How do I set up direct deposit?

Provide your bank account number and routing number to your Administrator. You will then go through a pre-note process that will take approximately 10 days to process. Once established, call the toll-free 1-800 number on the back of your OnRoad Card and follow the prompting instructions to initiate the transfer of funds. These instructions are also included in the envelope with the card.

9. Is there a customer support number?

For more information on using your Comdata OnRoad Card, call the toll-free 1-800 number on your card.